

# Real-life help

We won't let your employees fall through the cracks. Not if they have personal problems, work/life concerns, or even if they have other healthcare needs like finding a doctor, services for a parent or a complicated medical bill. Health Advocate's add-on Employee Assistance Program offers a unique service that is fully integrated into our world-class Core Advocacy program. Our highly trained team of EAP professionals offers short-term counseling and resource support for a full range of personal, family and work-life problems, helps your HR staff with sensitive issues and, whenever needed, also helps your employees resolve clinical or insurance-related issues, quickly and reliably.

Health Advocate **EAP™**



**NEW Available 2010**

- Health Advocate **Benefits Gateway**
- Health Advocate **EAP**
- Health Advocate **NurseLine**
- Health Advocate **Medical Decision Support**

# Health Advocate **EAP™**

## Full support for employees

We offer professional short-term counseling and work/life services and if needed, in-depth help to resolve healthcare and insurance-related issues. All through the same number. Our service offers:

- Telephonic or in-person counseling focused on coping strategies
- Licensed counselors help with stress, depression, family issues, substance abuse and more
- Referral for long-term counseling or specialized care
- Work/life specialists locate eldercare, childcare, pet sitting, legal and financial counselors, and other support services
- Access to work/life website, webinars and onsite seminars
- Personalized help from registered nurses, backed by medical directors, claims and benefits experts, to resolve clinical and insurance issues, from finding qualified doctors to untangling medical bills

## Full support for HR

We offer unlimited consultation and organizational services addressing these and other issues:

- Identify and address difficult employees
- Critical incidence planning

- Conflict resolution
- Disability management
- DFWP Substance Abuse Management Training
- Reports on effectiveness of EAP program provided

## The Health Advocate EAP advantage: Extra level of support. Extra value.

- One-source service access
- Intervenes and resolves issues in earliest stages
- Reduces need for more costly mental health services
- Helps employees balance work/life demands
- Improves productivity, reduces costs
- Decreases turnover and absences
- Fewer labor disputes
- Unlimited manager consultation to address workplace productivity issues
- A high-quality consumer-driven organization
- Smoothly integrates with Core Advocacy service
- Comprehensive, turnkey communications promote awareness and utilization

Our **Core Advocacy** + Health Advocate **EAP™** offers full support, full productivity and greater savings on healthcare costs. **It's what sets us apart.**

## For more information

Contact Health Advocate or your broker to arrange a meeting to learn more about Core Advocacy service and our fully integrated, add-on solutions, including Wellness Advocate™, Health Advocate Benefits Gateway™, Health Advocate Information Dashboards™, Health Advocate EAP™, Health Advocate NurseLine™, Health Advocate Medical Decision Support™, Pricing Decision Support, Enrollment Advocate™, Independent Appeals Administration and FMLA Support.



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### About Health Advocate

Health Advocate™ Inc., the nation's leading independent healthcare advocacy and assistance company, provides a spectrum of time- and money-saving solutions to more than 16 million Americans through its extensive employer and plan sponsor relationships. The company also offers a direct-to-consumer advocacy service, called Health Proponent®, to individuals who are not part of groups. Founded in 2001, the company is headquartered in suburban Philadelphia with sales offices nationwide.

### Independent. Confidential. Convenient.

Health Advocate is not affiliated with any insurance or third party provider. Health Advocate does not replace health insurance coverage, provide medical care or recommend treatment.

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